

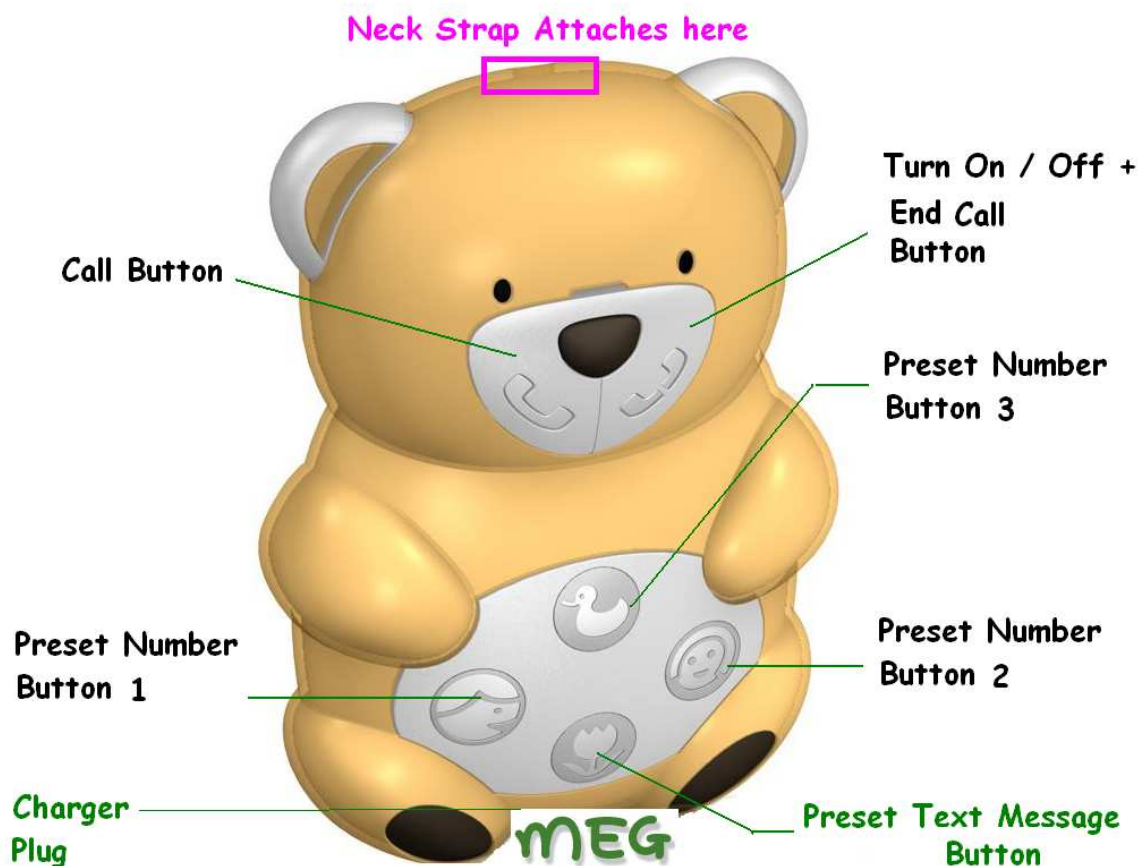
neoi[®] technology pte. ltd.

MEG

NeoIBear 300 - Mobile Electronic Guardian – User Manual V10.10.18

Thank you for your Purchase. Please read these Instructions carefully, as well as the Safety Precautions on the BACKSIDE OF THIS Manual. Helping Your Child Use MEG, We recommend that you read this user guide so that you will have a good understanding of the MEG phone. This will enable you to help your child use MEG cost effectively and safely.

Your new MEG phone should only be used by children of an appropriate age who are capable of using the device responsibly. Carefully and thoroughly review the Quick Start Guide for Kids with your child. Your MEG phone is capable of placing emergency calls to 911. It is your responsibility to teach users how to use the MEG phone and the emergency calling capability. Any complaints, penalties or fines assessed due to excessive or erroneous calls are your sole responsibility. The MEG Phone is not a child management tool and is not a substitute for adult supervision.



Mobile Electronic Guardian

The Neoi 300 series Bear Phone as the following Buttons and functions:
ON/OFF combined with conversation END/HANG UP
Receive a Call combined with DIAL ? PICK UP
Preset Call Button One
Preset Call Button two
Preset Call Button three
Preset SMS message Button Four (combined with call button)
Left Foot Button Volume down
Right Foot Button Volume UP (default Volume HIGH)



The Battery

NOTE: It is important to fully charge the battery before initial use of the phone. The phone comes with a rechargeable battery. Keep the battery charged while not in use in order to maximize talk and standby time.

Thank you for choosing MEG specially designed for kids.
MEG has the following features:

- Kid-Friendly Design.
- Simplified Keypad and Interface.
- 3 Programmable Speed Dial Keys. One Programmable SMS/text Message Key
- Dedicated Emergency Button.(Button 1-3)
- Cute, Compact Design to Fit Small Hands.
- Unique, Bright Color with Interchangeable Skins
- Ultra Lightweight.
- Monitoring Function .

Installing the Battery

To install the battery, **First Remove Carefully the Bear Skin, slip it upwards back over the ears**, insert the battery into the opening on the back of the phone. Put the battery cover on the battery and push it slightly upwards. **MAKE SURE THE Cover is placed correctly on MEG to avoid any Openings.**

Before inserting the Battery, make sure the SIM card has been locked properly in place !

Removing the Battery

Turn the power off.

Lift the release latch to detach the battery

Charging the Battery

Warning! Use only the charger provided with the phone. Using any charger other than the one included with MEG may damage your phone or battery. Connecting the Charger will short flash the blue lights on. During charging the RED Ear LED will show the charging status. **NOTE: During Charging the Bear Phone cannot make any calls, but will receive calls.**

1. Plug the end of the adapter into the phone's charger port and the other end into an electrical Outlet.
2. The charge time varies depending upon the battery level. The maximum charge time for a fully discharged battery is 4 hours.

Do not allow minors to install, remove or charge the battery without parental or custodial assistance.



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Inserting the Sim Card :



Underneath the Battery, you will find the SIM Card Holder. Place the SIM Card inside MEG, place the Battery back into MEG and close the Battery

NOTE: YOUR SIM CARD CAN NOT HAVE A SIM CODE/ PIN CODE ; PLEASE USE ONLY A SIM CARD THAT DOES NOT HAVE A SIM CARD CODE/ PIN CODE.

PLEASE ASK YOUR PROVIDER TO DELETE THE PIN OR USE ANY OTHER MOBILE TO DISABLE THIS FUNCTION

Cover.

Please use only original NeoI Batteries :





The Buttons

Turning the Phone On and Off

Turning the Phone On

1. Install a charged battery or connect the phone to an external power source such as a vehicle power charger or hands-free car kit.



2. Press for a few seconds until MEG's Ears light up.

Turning the Phone Off



1. Press and hold until the Ears light up and MEG turns off.

Note: Signal Strength

Call quality depends on the signal strength in your area. If the signal quality is poor, move to an open area. If you are in a building, the reception may be better near a window.

Battery life and signal strength are 2 significant factors (among many others) that can affect the ability of MEG to send/receive calls. For more Information , please go to www.neoi.de under FAQ.



MEG Parent Button: This is Button Number 1 for a pre-programmed number of your choice.



MEG Friend Button: This is Button Number 2 for a pre-programmed number of your choice.



MEG Duck Button: This is Button Number 3 for a pre-programmed number of your choice.



MEG SMS/Text Message Button



How to Program the Buttons.

To preset the buttons 1 – 4 send SMS from a mobile Phone to MEG with the following Programming commands.

For example: To preset the Phone Number of your Choice for the Parent Button, Button Number 1 please follow these simple Instructions:

Using any Mobile Phone , send MEG a TEXT Message/ SMS to program Button Number 1. If you want the Button to be programmed with the Call Back Number 123456, please send MEG a Text Message as follows:

***#1111*0000*123456# send to the MEG Phone number. Recommend to send and save the message on Your phone for later recollection.**

You have now programmed the Number 123456 into Button Number 1 . Please follow this Procedure for Button Number 2 and 3, by just replacing the first four Digits of which Button you program. **Note: 0000 is the default Password, see below how to change the password.**

Button Number 2 Code would like this:

***#2222*0000*123456#**

Button Number 3 Code would like this:

***#3333*0000*123456#**

Note : Remember that the Numbers 123456 should be the Number you want programmed for each Button. Also note that each Number should be programmed in like this if you want the MEG to call International Numbers. +65123456. **Note some countries Telecom do NOT allow the +, please check with the Telecom provider for their International dialling prefix (i.e. 00 , 001, etc.)**

Please note: International Roaming chargers may apply if travelling away from Home.

Button Number 4 : The Text Message Button/ SMS

Button 4 is very similar: For example if you want to program the Button with the Text: *Please call me*, you need to send MEG a text Message as follows:

***#4444*0000*Please call me#**

If you now **press** the **Meg preset Phone number Button** (must be a mobile Phone Number that can receive SMS) **and Button Number 4** , a SMS will be send to the preset number you selected : *Please call me*



GSM Electronic Monitor Feature Call back Feature

Send MEG an SMS with this Code:

***#5555*0000*91234567#**

This will trigger an automatic call back from MEG to your Number. i.e. +651234567 (or any other number that was sent with the SMS) Now MEG turns into a Monitor device . Now you can listen to where MEG is.

International Roaming Charges may apply. MEG is intended for Monitor Purposes and does not serve as a Secret Listing device. Neoi is not responsible for Information obtained thru the Usage of this Feature.

Password settings:

The MEG default password is 0000. to change the Password send a SMS message to the MEG as follows:

***#6666*0000*new password(numeric only)#**



Additional Operating Instructions:

- **When you switch on the phone, the green light in 2 eyes will flash**
- **When someone calls MEG, the red Lights in the Ears and the green lights in the Eyes will blink. A Ringer Melody will also play loud and clear.**

- If MEG is connected to the SIM card the eyes shall blink and indicate the ready status.
- Connecting the charger will trigger a short blink of the blue body lights, and if charging the red ears light will indicate that.
- When you power on/off the phone, the lights in the Ears will blink.
- When you press ANY Button, the blue body lights will turn on and show ready status.
- An incoming message SMS programming confirmation will trigger the blue Body lights.
- Making a preset call from the MEG, press the preset number button (1-3) first, the blue body lights will turn on, press the SEND button (while the blue body light is on)
- Send a SMS, press the preset Number button (1-3) first, the blue body lights will turn on, press Button 4. The SMS will be send.



Special Promotion

Get 10% Discount on any Neoi Product

when you send us a Picture of your Child with MEG and allow us to publish it online under www.neoi.de.

For more Information write us an Email under: meg@neoi.de and attach your Picture.



How to Dress up

MEG comes with three interchangeable Rubber Skins. These Child Safe Rubber skins are expandable. Carefully use any Opening to remove the Rubber Skin and replace with a new one. Please make sure that the Phone is turned off.

Exchangeable Rubber Skin



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Cleaning and Taking Care of

Cleaning MEG

- Use a cloth lightly moistened with water to keep MEG clean.
- MEG is NOT waterproof. Keep MEG away from water and rain.
- Don't use strong cleaning solutions or abrasive products which may damage the material of the phone

Please read these Important Safety Instructions.

MEG

Safety Precautions

Read these simple guidelines. Breaking the rules may be dangerous or illegal. Further detailed information under

www.neoi.de .

Violation of the instructions may cause serious injury or death.

- Never use an unapproved battery since this could damage the phone and/or battery and could cause the battery to explode.

- **Never place your phone in a microwave oven as it will cause the battery to explode.**
- **Do not dispose of your battery by fire or with hazardous or flammable materials.**
- **Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.**
- **Give instructions to children how to use the battery carefully.**
- **Be careful that children do not swallow any parts (such as rubber plugs, earphone, connection parts or the phone, etc.) This could cause asphyxiation or suffocation resulting in serious injury or death.**
- **Unplug the power cord and charger during lightning storms to avoid electric shock or fire.**
- **When riding in a car, do not leave your phone or set up the hands-free kit near to the air bag. If wireless equipment is improperly installed and the air bag is deployed, you may be seriously injured.**
- **Do not use a hand-held phone while driving.**
- **Do not use the phone in areas where its use is prohibited. (For example: aircraft)**
- **Do not expose the battery charger or adapter to direct sunlight or use it in places with high humidity, such as a bathroom.**
- **Never store your phone in temperatures less than -4°F or greater than 122°F.**
- **Do not use harsh chemicals (such as alcohol, benzene, thinners, etc.) or detergents to clean your phone. This could cause a fire.**
- **Do not drop, strike, or shake your phone severely. It may harm the internal circuit boards of the phone.**
- **Do not use your phone in high explosive areas as the phone may generate sparks.**
- **Do not damage the power cord by bending, twisting, pulling, or heating. Do not use the plug if it is loose as it may cause a fire or electric shock.**
- **Do not place any heavy items on the power cord. Do not allow the power cord to be crimped as it may cause electric shock or fire.**
- **Do not handle the phone with wet hands while it is being charged. It may cause an electric shock or seriously damage your phone.**
- **Do not disassemble the phone.**

- **Do not place or answer calls while charging the phone as it may short-circuit the phone and/or cause electric shock or fire.**
- **Faulty installation or service may result in accidents and consequently invalidate the warranty.**
- **Do not hold or let the antenna come in contact with your body during a call.**
- **An emergency call can be made only within a service area. For an emergency call, make sure that you are within a service area and that the phone is turned on.**
- **Do not short-circuit the battery. Metallic articles such as a coin, paperclip or pen in your pocket or bag may short-circuit the + and – terminals of the battery (metal strips on the battery) upon moving. Short-circuit of the terminal may damage the battery and cause an explosion.**
- **Do not disassemble or crush the battery. It may cause a fire.**



General Notice

- **Using a damaged battery or placing a battery in your mouth may cause serious injury.**
- **Do not place items containing magnetic components such as a credit card, phone card, Bank book or subway ticket near your phone. The magnetism of the phone may damage the data stored in the magnetic strip.**
- **Talking on your phone for a long period of time may reduce call quality due to heat generated during use.**
- **When the phone is not used for a long period time, store it in a safe place with the power cord unplugged.**
- **Using the phone in proximity to receiving equipment (i.e., TV or radio) may cause interference to the phone.**
- **Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a slight burn. Please contact a Neoi Authorized Service Center to replace the damaged antenna.**
- **Do not immerse your phone in water. If this happens, turn it off immediately and remove the battery. If the phone does not work, contact a Neoi Authorized Service Center.**
- **Do not paint your phone.**

- The data saved in your phone might be deleted due to careless use, repair of the phone, or upgrade of the software. The manufacturer is not liable for damage due to the loss of data.



**Consumer Information on
SAR
(Specific Absorption Rate)**

This Model Phone Meets the Government's Requirements for Exposure to Radio Waves. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to Radio Frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the Government is 1.6 W/kg. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, in general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified that it does not exceed the limit established by the government- adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required for each model. The highest SAR value for this model phone when tested for use at the ear is 1.24 W/kg and when worn on the body, as described in this user guide, is 0.839 W/kg (body-worn measurements differ among phone models, depending upon available accessories). While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.



Short Warranty Overview

WHAT THIS WARRANTY COVERS:

Neoi offers you a limited World Wide warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

- **The limited warranty for the product extends for TWELVE (12) MONTHS beginning on the date of purchase of the product with valid proof of purchase, or absent valid proof of purchase, TWELVE (12) MONTHS from date of manufacture as determined by the unit's manufacture date code.**
- **The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser/end user.**
- **The external housing and cosmetic parts shall be free of defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.**
- **Upon request from Neoi, the consumer must provide information to reasonably prove the date of purchase.**
- **The customer shall bear the cost of shipping the product to the Customer Service Department of Neoi. Neoi shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.**

WHAT THIS WARRANTY DOES NOT COVER:

- **Defects or damages resulting from use of the product in other than its normal and customary manner.**
- **Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of Neoi, including damage caused by shipping, blown fuses, spills of food or liquid.**
- **Breakage or damage to antennas unless caused directly by defects in material or workmanship.**
- **That the Customer Service Department at Neoi was not notified by consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.**
- **Products which have had the serial number removed or made illegible.**
- **This limited warranty is in conjunction with of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including, but not limited to any implied warranty of marketability or fitness for a particular use.**
- **Damage resulting from use of non Neoi approved accessories.**
- **All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.**
- **Products operated outside published maximum ratings.**
- **Only use the batteries and chargers provided by Neoi. The warranty will not be applied to products provided by other suppliers.**
- **Only authorized personnel should service the phone and its accessories**
- **Please fill out the attached Warranty Card and keep it in a Safe Place with the Original Bill of Sale.**
- **Neoi does not issue Refunds unless Neoi is the Original Reseller.**
- **For more Information on the Neoi World Wide Warranty in its Entirety, please visit www.neoi.de**

Please Note:



This product may not be disposed of at the end of its life in the normal household garbage. It must be disposed of at a collection point for recycling electrical and electronic equipment as indicated via this symbol on the product, the owner's manual or packaging.

The materials in this Appliance can be recycled. By reusing, recycling or other forms of recovery from old devices, you can make an important contribution to protect our environment.



Please check local regulations for disposal of batteries. The battery should never be placed in regular trash to avoid possible means of explosions and pollution. Treat the World save.



MEG

**International Warranty Card
12 Months International
Internet Warranty**

The Neoi Series of Phones and Accessories (in the Original Box as received during purchase) has an International Warranty of 12 Months on all Defects and services that are related to a problem pointing to an original manufacturing defect! It is NOT necessary to register the Warranty, but You must keep the Original Purchase Documents, Invoices, Receipts, Payment Slips, Credit Card Vouchers, etc. during the 36 months, to claim any warranty services or replacements!



MEG

International Warranty Card 12 Months International Internet Warranty

Warranty Card – Please fill in and keep with original purchase receipt, otherwise any warranty will be void!

For any warranty Service:

Contact Europe / USA support@neoi.de

Asia support@neoi.com.sg

Or consult the Neoi Website, www.neoi.de

You can also contact us for any other Service or Service related Question you may have within and outside the Warranty. The Neoi Support will also organize / provide International services and repairs that are outside the Warranty (Service Charges apply.)

For Your own protection fill in the following:

- **Purchase Date and Location:**

- **Owners Full Name:**

- **Owners Full Address, Country:**

-

- **Mobile Phone Number with Country Code:**

- **Owners E-Mail address:**

- **Phone Type Number and Serial Number:**

- **Phone IMEI Number (see inside Phone Barcode Sticker).**

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